



**ASP CITTÀ DI BOLOGNA**

*Azienda pubblica di servizi alla persona*

**ASP CITTÀ DI BOLOGNA IS THE PUBLIC COMPANY FOR SOCIAL WELFARE AND  
PERSONAL CARE OF THE MUNICIPALITY OF BOLOGNA**

**AN OVERVIEW**

Bologna, Italy



## ASP CITTA' DI BOLOGNA: AN OVERVIEW

ASP Città di Bologna is the public company for social welfare and personal care of the Municipality of Bologna. It has been established in 2014 from the merging of some of the oldest charities of the city. ASP's main goal is the provision of integrated social health services at the District level.

The company focuses its efforts and its innovative actions on preventing the onset of social emergency phenomena and on promoting social inclusion through services related to different areas of intervention and dedicated to:

- Elderly people
- Refugees, asylum seekers and Immigrants
- Adult discomfort
- Younger in chancery

Our guiding principles are:

- Individualization of intervention
- Inter-professional integration
- Integration between “internal” and “external” service
- Education, research and experimentation

ASP Città di Bologna is a public company with 552 employees, 472 of them directly employed in the welfare services. All the services of ASP have the possibility to involve volunteers, in educational or professional training.





## ASP FOR THE ELDERLY

ASP Città di Bologna provides services dedicated to the Elderly with different kind of non self-sufficiency, through wide range of approaches, from Nursing homes and Day care to home care facilities. More specifically, ASP offers services for older people with diseases or pathologies like dementia or Alzheimer, as well as services for self-independent people over 65.

Over the years the expansion of the activities of the elderly sector was characterized by the choice to differentiate the offered services. **The principles are:** respect for the choices of the elderly and their family and the individualization of the intervention that require not only flexibility of individual services, but also the development of a plurality of services which are complementary one to another.

In these centres a logical network strategy operates with the chance to experience new ways of welfare and to organize new types of services. They provide medical and nursing assistance, specific rehabilitation and stimulation treatments in order to improve health and wellbeing.

ASP Città di Bologna social welfare services for the elderly, though of different typological articulation, are united by the same mission, which can be identified in the implementation of structures that constitute credible functional substitutes (for organization, work methodology and professional style) of the home of the elderly.

### How many:

- 438 places in Nursing Home / residential care services
- 141 places in Protected appartamenti
- 111 places in Day care center
- 2000 persons per year receive Home care facilities





## INTERNATIONAL PROTECTION SERVICE: ASP FOR REFUGEES, ASYLUM SEEKERS AND IMMIGRANTS

ASP Città di Bologna manages locally the SPRAR in behalf of the Municipality of Bologna. SPRAR is the national Protection system for asylum seekers and refugees, realized by a network of Italian local actors with the financial support of the National Fund for asylum policies and services, to the objective of implementing projects for the integrated reception of refugees.

The local project of the Town of Bologna, which is part of the national network since 2004, in 2016 has welcomed 253 persons, under the coordination of ASP Città Bologna. ASP has in charge one of the most critical aspect of this system: the access point for information and accompanying migrants in the post-arrival and integration phase, on which we work together with specialised social organizations and institutional departments.

ASP is also part of Bologna Cares ([www.bolognacares.it](http://www.bolognacares.it)), the local communication campaign on Asylum and Humanitarian protection.

The International Protection service is an unitary service dedicated to asylum seekers and refugees in the first three years from the recognition of the status, both adult and minors. There are also services tailored for unaccompanied foreign minors and child victims of trafficking.

This service guarantees:

- linguistic and cultural mediation.
- access to ASP services and services of children justice.
- facilitations for access to courses of protection.





## SOCIAL INCLUSION SERVICES AND PREVENTION ACTIVITIES FOR HOMELESS AND MARGINALIZED PEOPLE

The office provides accommodation facilities and different kind of housing opportunities, depending on the needs of the vulnerable individuals. It manages services and projects designed for the prevention of social exclusion on different level: employment, health care, social interaction among others.

Since 2014, ASP chose to experience **Housing first**, a homeless assistance approach that prioritizes providing people experiencing homelessness with permanent housing as quickly as possible – and then providing voluntary supportive services in/as needed.

This approach prioritizes client choice in both housing selection and in service participation.

However, the vast majority of homeless individuals and families fall into homelessness after a housing or personal crisis. For these households, the Housing First approach provides them with short-term assistance to find permanent housing quickly and without conditions. In turn, such households often require only brief, if any, support or assistance to achieve housing stability and individual well-being.

- ASP is also leading the *Piano Freddo* (Cold Plan) to face and prevent winter diseases for homeless people (600 hundreds beneficiaries), the *Unità di Strada* (Street Unit) on harm reduction for drug users, with thousands of contacts per year, as well as community meetings and activity centers aimed to social interaction and inclusion.
- In residential and semi-residential services ASP offers retail to some 600 people per year.





## FAMILIES AND PARENTHOOD SUPPORT SERVICES

ASP centre for minors and parents takes care and supervises adoption and custody procedures of children, along with the management of residential and semi-residential system reception for minors and mothers with children.

**The Family centre** has more than 5000 accesses per year and provides:

- Family help desk
- Adoption
- Custody
- Family mediation
- Maternity allowance, familiar unit allowance and “family card” distribution;
- Familiar voluntary work
- Parental counselling
- Projects and initiatives for specific targets: “Pippi”, “Magic years”, “Mom space”

**ASP also leads the residential and semi-residential reception** for minors and mothers with children.

Moreover, the service and interventions for minors guarantee a function of prevention of the social disadvantage promoting the child's growth. This service is directed to guarantee the maximum applicability in the identification of the resources and in the collaboration with the social services.

ASP Città di Bologna priorities are to:

- Promote the practice of custody, and in relation to a community work and with the purpose of providing solutions for reception and protection to minors
- Support and help the families in caring and educating children
- Ensure effectiveness and sustainability of the reception and protection system
- Promote development and empowerment of parental skills





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